



Today, modern sanitary and kitchen tapware, soap dispensers, showers, accessories, washbasins, tubs, and radiators are crafted from an array of materials, each chosen to meet the demands of contemporary design and functionality. From durable stainless steel to elegant ceramic and innovative composites, these materials cater to varying aesthetic preferences and practical needs. However, with this diversity comes the necessity for careful maintenance.

To avoid damage and potential claims, it is essential to consider several criteria when cleaning these varied surfaces. First, identifying the material type is crucial, as each has specific cleaning requirements. For instance, while stainless steel can withstand abrasive cleaners, delicate ceramic may require gentler treatment to avoid scratches.

Secondly, it is important to use pH-balanced cleaners free from harsh chemicals that could corrode or discolor finishes. Implementing a routine cleaning schedule can help in maintaining the integrity and appearance of these fixtures, ensuring they remain not only functional but also visually appealing. Lastly, employing soft cloths or sponges, rather than abrasive pads, will promote longevity for these modern installations.

By adhering to these guidelines, homeowners can preserve the beauty and functionality of their sanitary ware for years to come.

### **When caring and cleaning Waterro SOAP DISPENSERS, the following care rules must be observed::**

- Utilize the specific cleaning products designed for this particular purpose;
- Avoid using cleaning products that have hydrochloric acid, formic acid, chlorine bleach, or acetic acid, as they can lead to significant harm;
- Acidic cleaners that contain phosphorus can only be used in specific situations;
- It is typically advised against combining various cleaning products;
- Avoid utilizing any cleaning agents or tools that have a gritty or harsh effect. This includes inappropriate cleaning powders, abrasive sponge pads, or microfiber fabrics;
- It is essential to adhere strictly to the guidelines provided by the manufacturers of cleaning products;
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- Cleaning should be performed using a precise amount of cleaning agent, for a designated duration, tailored to the specific items and their requirements;
- To prevent the buildup of limescale, it is essential to clean regularly;
- When utilizing spray cleaners, apply the cleaning solution to a soft cloth or sponge rather than spraying it directly onto the Waterro's items. Direct spraying can lead to the atomized solution seeping into crevices and openings in the product, potentially resulting in damage;
- Once you've completed the cleaning process, be sure to thoroughly rinse with fresh water to eliminate any traces of the cleaning solution;
- Steam cleaners are not allowed. The elevated temperatures may harm the items.

### **!!!ATTENTION!!!**

Remnants from personal care items, including liquid soaps, shampoos, shower gels, hair colorants, fragrances, aftershaves, and nail polish, can lead to deterioration. Similarly, it is essential to thoroughly rinse with water post-application to eliminate any leftover traces. Furthermore, avoid keeping cleaning supplies or chemicals below these products, such as in a bathroom cabinet, since the fumes may adversely affect them.

Parts that have compromised surfaces need to be replaced, as failing to do so may pose a danger of injury. Any harm resulting from mishandling is not included in our warranty.

## **Limited Warranty for components subject to ordinary wear and tear**

Limited Warranty with all Waterro soap dispensers used in interior single-family domestic installations, in interior multi-residential and rental housing installations; for commercial purposes in interior installations. Waterro warrants its soap dispensers to be free from all proven manufacturing defects in material and workmanship. Waterro undertakes to supply parts free of charge (excluding labour and shipping costs) for any soap dispensers supplied by Waterro which parts are shown to have failed under normal use.

The Limited Warranty covers mechanical components, including handles, parts of body, spray heads, spray hoses, used in both single-family domestic and multi-residential/rental housing installations, as well as in commercial interior applications. This warranty guarantees that these components are free from defects in materials and workmanship when used under normal conditions, ensuring reliable performance in residential and commercial settings alike.

Waterro offers a warranty that allows for the free replacement of any defective parts in material and/or workmanship during the warranty period, provided they are installed, used, and serviced normally. At its discretion, Waterro may utilize new, refurbished, or recertified parts for repairs or replacements. If repair is deemed impractical, Waterro may opt to replace the entire soap dispenser in exchange for the return of the original product, although shipping costs will not be covered.

The warranty does not cover any labor charges incurred by the purchaser for the repair, replacement, installation, or removal of the product. Waterro is also not liable for damage resulting from normal wear and tear of cartridges, spray heads, aerators, paint wear due to use or improper care, outdoor use, misuse, freezing water, aggressive or unsuitable water, effects of dirt, aggressive cleaners, abuse, neglect, or improper installation, maintenance, or repairs that do not adhere to the provided care and cleaning instructions. It is recommended to use a professional plumber for soap dispensers installation and repairs to ensure proper service.